



## LEGAL


[Website Terms & Conditions](#)
[Website Privacy Policy](#)
[Customer Agreement - Consumer](#)
[Customer Agreement - Business](#)
[Subscriber Privacy Policy](#)
[Acceptable Use Policy](#)
[Fair Access Policy](#)
[One-Year Limited Warranty](#)
[Disclaimer](#)

## DISCLAIMER

## Speed Disclaimer

WildBlue speed tiers range from 512 Kbps to 1.5 Mbps download speed (maximum upload speed from 128 Kbps to 256 Kbps respectively). The speed tier received and pricing will vary depending upon the service plan selected by the customer. Speed comparisons are for downloads only and are compared to 42 Kbps dial-up. Actual speeds may vary and are not guaranteed. Many factors affect speed.

## Free Installation

This offer is valid only for customers who's service is installed inside of WildBlue Beams 16, 29, 30, 34, 37, 41, 42.

Free Installation offer valid for Standard Installation only. A Standard Installation includes the following:

- Professional standard installation of WildBlue CPE by a Certified Installer
- Travel to and from subscriber location within 50 miles of installer office
- Up to 150 foot of RG-6 cable from antenna to modem
- Cable routed through one exterior wall and one interior wall or floor

*Non-standard installations may result in additional charges. Please confirm with the premise technician that your installation will be standard **prior** to allowing the technician to start work. If your installation is non-standard, any additional charges must be agreed upon between subscriber and premise technician prior to beginning work.*

End Date: 10/31/2006

## Free Installation &amp; \$100 Off Equipment

This offer is valid only for customers who's service is installed inside of WildBlue Beams 12, 13, 14, 15, 22, 23, 24, 25, 31, 32, 33, 38, 39, 40, 44, 45.

- Professional standard installation of WildBlue CPE by a Certified Installer
- Travel to and from subscriber location within 50 miles of installer office
- Up to 150 foot of RG-6 cable from antenna to modem
- Cable routed through one exterior wall and one interior wall or floor

*Non-standard installations may result in additional charges. Please confirm with the premise technician that your installation will be standard **prior** to allowing the technician to start work. If your installation is non-standard, any additional charges must be agreed upon between subscriber and premise technician prior to beginning work.*

End Date: 10/31/2006



## HOW IT WORKS DEMO

WildBlue offers you high-speed Internet access via satellite to almost every area of our community!

[Learn More](#)

## PACKAGES &amp; PRICING

Packages and pricing information for your home or small office.

[Learn More](#)

## QUESTIONS &amp; ANSWERS

We've got answers to your frequently asked questions.

[Learn More](#)

## DOWNLOAD / PRINT PDF

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## GET WILDBLUE!

Get WildBlue's remarkable new high-speed Internet service.

[Get WildBlue Now!](#)

**1-800-752-7994**

**9AM - 11PM EST**

### Free AntiVirus/AntiSpyware Software

Free AntiVirus/AntiSpyware software offer good for one PC per subscriber for the first year of service. After the first year subscribers that choose to keep the software will be billed \$2.49/month. AntiVirus/AntiSpyware software powered by FSecure.  
End Date: One year from the date of installation of the [WildBlue](#) service.

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### 30 Day Satisfaction Guarantee

If you aren't satisfied with your [WildBlue](#) service for any reason, you may cancel within 30 days after installation by calling [WildBlue](#) customer care at 1-866-WILDBLUE (945-3258). You must allow a [WildBlue](#) technician to access your premises to retrieve your satellite modem and outdoor unit. After [WildBlue](#) receives all equipment in good working condition, you will receive a refund for the price of the equipment and your first month service fee. A non-refundable \$79.95 uninstall fee will apply at the time of termination. Our 30-Day satisfaction guarantee is offered by participating retailers only.  
End Date: 09/15/2006

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### About Our Retail Network

Depending on the retailer you select, your [WildBlue](#) service may be provided directly by [WildBlue](#) or through an authorized retailer. The packages, promotions and terms of sale shown on this website are available to all customers who contract directly with [WildBlue](#).

If you receive your service through a [WildBlue](#) retailer, the retailer may not participate in all packages, promotions and other terms of sale shown on this website. You will be billed directly by the authorized retailer and your customer agreement will be with the retailer listed under the contact information on your agreement. The terms of your agreement with the retailer may be different than the [Customer Agreement](#) on this website. In all cases, however, the [Fair Access Policy](#) and [Acceptable Use Policy](#) will apply to use of the [WildBlue](#) service.

Please ask your retailer if your contract will be with [WildBlue](#) or the retailer when you inquire about receiving [WildBlue](#) service. We want you to have the best experience possible and understand all facts about the terms of agreement and service prior to receiving [WildBlue](#) internet service.

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